NAME PRISCILLA SIM
AGE 34
FROM LONDON
JOB RELATIONSHIP
COUNSELLOR

A typical day

Before I joined
Relate, the UK's largest
relationship counselling service,
I worked as a PA in the City.
When my dad died five years
ago, I questioned what I
was doing with my life and
changed careers.

"As a counsellor, my hours vary, so it's difficult to have a routine, but I usually request evening shifts to fit around the volunteering I do for Childline.

"Relate is based in my local health centre, and when I get into the office I'll read notes from my last session and think about themes to discuss with the couples I'm going to see. A couples counselling session lasts 50 minutes and I see three or four couples per shift.

"People from all kinds of backgrounds need counselling. It's usually at major life stages, such as getting married, having a baby or after an affair. I encourage people to visit as soon as a problem arises – don't wait until crisis point!

"Everything discussed is confidential, though sometimes I'll work with other counsellors to discuss specific cases. It can be really emotional. I've never cried in the room, but sometimes I've welled up afterwards. Recently I asked a man, who was reluctant to talk, what he liked about his partner. Eventually he said, 'The moment I saw her I thought she was the most beautiful woman I'd ever seen. I didn't think she'd look twice at me. I miss our closeness.' The sudden shift choked me up.

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"It can be hard to sit back if somebody is difficult or rude towards their partner, but I have to remind myself I'm not there to judge people. My job is to help couples make their own decisions.

"Between seeing clients, I'll grab a herbal tea and write up my notes while everything is fresh in my mind.

"Because my boyfriend and I have different schedules, we share calendars on Google to make time together! Often I grab dinner on the way home and watch Made In Chelsea – the perfect antidote to my work."

The good

"Watching people going from being at each other's throats to finally understanding each other is hugely moving."

The bad

"You take everything home, good and bad. That makes you a good counsellor but it can be emotionally tiring."

STILL INTERESTED?

Work it!

Qualifications "Relate counsellors need a basic counselling-skills qualification and will receive further training with Relate. Visit Relate.org.uk or call 01302 553915.1 Salary "A Relate counsellor earns £10-£20 an hour." Key skills "An interest in people and relationships. Empathy, selfawareness and a thick skin are must-haves - as is being able to keep a secret!"

COSMO

Want to be a counsellor? Join our web chat with Priscilla at Cosmopolitan.co.uk/priscillasim